

Vocalocity - General Information

Lower Your Phone Costs and Make Life Easier for Customers and Employees

Now your business can have all the benefits of a full-featured phone system like the ones Fortune 500 companies use – at an incredibly affordable price. Save on phone costs while you improve customer satisfaction and employee productivity with advanced features such as Voicemail-to-Email, Cell Phone Integration, and Call Groups. Ideal for small- and medium-sized businesses, Vocalocity is a hosted PBX solution that brings an unmatched level of simplicity, reliability, and cost-effectiveness to your company communications.

The Advantages of Voice over IP (VoIP)

VoIP is fast becoming the standard for business communications. It enables a broader array of features than traditional analog phone systems to improve productivity, enhance customer satisfaction, and deliver exceptional business intelligence.

Vocalocity uses your current broadband connection to transport calls over the Internet to deliver superior voice quality and reliability. With Vocalocity, the lower cost and robust features offered by VoIP can make a positive impact to your bottom line as you grow. Adding extensions down the road is quick and simple. In a matter of minutes, your company can add lines and features to accommodate expansion.

“Vocalocity reduced overhead and helped increase sales as my office grew seamlessly from one location to three.”

- Jason VanDevender, CEO, ANSR, Inc.

What You Get with Vocalocity

A Big Business Presence

Regardless of the size of your company, with the advanced, professional features of Vocalocity you'll project the image of a savvy, successful enterprise. You'll ensure each and every customer call is answered in the most timely, efficient manner – with automatic routing that you can easily change and maintain without a technician.

Lower Costs

Vocalocity eliminates the need to purchase and maintain expensive phone systems. You get the big business benefits of leading edge technology-automatically upgraded without the headache and expense of hiring technicians. In addition, Vocalocity provides ongoing savings with unlimited local and long distance calling or flat rate pricing.

Personalized Setup and Support

Vocalocity offers you a unique setup and support process. Starting with your sales evaluation, and moving along to our care team for training and configuration.

Your personal interface helps you configure the settings and features available within your account, and online support articles let your troubleshoot at your convenience.

Although the setup for Vocalocity is designed to be simple and user friendly, our customer care team will be available to address any questions or concerns that you may encounter along the way.

Do-it Yourself Simplicity

No need to call the phone company and wait for a technician to make changes to the phone system.

The user-friendly admin and user portals let you do it all yourself – in an instant. You can turn features on and off as you need them with a click of a mouse.

Freedom

With Vocalocity, calls can be routed anywhere, to any type of phone. Remote offices? No problem!

Your employees can work from the office, home, other work sites or on the road without impacting sales or customer service. No need to buy extra capacity or worry about how many more extensions your equipment will support before you need to upgrade.

And with free mobile apps for iPhone and Android, projecting a professional appearance while traveling is as easy as pressing a button.

No Growing Pains

Vocalocity is built to scale with your business, so as you add extensions or remove features, we never penalize you or extend your contract. Remote provisioning automatically pushes system updates and new features to you, so you never need to worry about using an outdated system.

“We could not have set up as quickly or operate as efficiently without Vocalocity. I give them top ratings for customer service, quality of service, and support.”

- David Fortner, Administrative Officer, Career Training Institute

What Are You Waiting For?

Compare the advanced features, quality, customer service, and cost-effectiveness of Vocalocity to other phone systems. Don't settle for a low-end, consumer-oriented voice system – all VoIP offerings are not alike.

Get started today with a free consultation from Vocalocity.